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# Business Analysis and Valuation

**USING FINANCIAL STATEMENTS** 

THIRD ASIA-PACIFIC EDITION



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KRISHNA G. PALEPU
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**USING FINANCIAL STATEMENTS** 

THIRD ASIA-PACIFIC EDITION



**Business Analysis and Valuation: Using Financial Statements** eoiFo 8i0F09c9A8 Krishna G. Palepu еU Paul M. Healy U Sue Wright Michael Bradbury FΑ V5e ei S Head of content management: Dorothy Chiu otm oprA AyD 0 oPpho eioeio eio руР aeio iiAPp eioolmmUm cDht а Proofreader: Pete Cruttenden As :D d:A oott а 1300 790 853 U5p500890 0800 449 725 poiA a550504@58950 550 dPr aust.permissions@cengage.com у U00o704i00e0022F790 00 Pr Adaptation of Business Analysis & Valuation: Using Financial i900255984@7000754@5U00 o704 StatementsaAtIFF:y i00 eomnU e52025o502i00 o55 90m55 m@:575h90i00 e52025o502U5p5008 rnS5805g95F0 S5805S08i70U@m@5Up a502 cengage.com.au F58m2057F2500o58



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### Guide to the text

As you read this text you will find a number of features in every chapter to enhance your study of Business Analysis and Valuation and help you understand how the theory is applied in the real world.

#### **PART-OPENING FEATURES**



See the **Chapter List** outlining the chapters contained in each part for easy reference.

#### **CHAPTER-OPENING FEATURES**



Identify the key concepts that the chapter will cover with the **NEW Learning Objectives** at the start of each chapter.

Find the main heading covering each learning outcome quickly with **NEW LO icons**.

At the end of the chapter, test your comprehension of the learning objectives with the **Checking and Applying Your Learning** questions.

L01

#### **FEATURES WITHIN CHAPTERS**

Critically analyse key concepts introduced in the chapter with **Key Analysis Questions** boxes.

A number of business questions will be useful to an analyst assessing the various elements of operating management.

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Link chapter concepts to real world examples with the **NEW Kathmandu Case** boxes.

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Analyse and apply key chapter concepts in real world contexts with **Case Study** boxes.



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#### **PRIVATE EQUITY**

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#### **NEW Industry Insights**

from real professionals and researchers contextualise key chapter concepts.
Apply your understanding with reflective activity questions.

#### A PRACTITIONER ADVISES

Australian financial analyst on the benefits of the framework of financial analysis:

The real world is complex and ke ps changing. You need a framework to be able to understand the real world. If you don't have a framework to work with, then you actually can't operationalise anything, even if reality is different to what the tex book would say. If you don't have the framework in this textbook, then everything is unexplainable and everything is just random, and you can't make a forecast and you can't plan ahead.

This tex book provides such a framework, to give you way of thinking about value, and to enable you to make a forecast and plan ahead. It provides order, and helps you to pull apart real-world complexity. This textbook gives you a way to think about how to communicate that complexity. But you can't hold to it too tightly because the real world is different.

The framework of the four steps of financial statement analysis (business strategy analysis, accounting analysis, financial analysis and prospective analysis) in this textbook gives you a way of communicating the complexity of the real world.

Financial analysis is about helping decision-makers, but also importantly, learning about it will give you mpathy for decision makers, which will make you a better advisor. Decisi n makers have a very

difficult job to do, and if you can understand where they're coming from, and you can understand the problems they have and you can help them solve their problems in a constructive way—that's actually understanding how to answer a question that somebody has. And that's going bey nd just being a service provider, to actually help someone do what they need to do, better.

Reflective activity: What techniques do you use in other subject areas, or in other activities that you undertake, to help you to understand a complex s tuation, and to represent it in a simplified manner to enable decisions to be made? Some examples of complex situations might be a strategy for a sports game, or planning an overseas trip on your own within a tight budget.

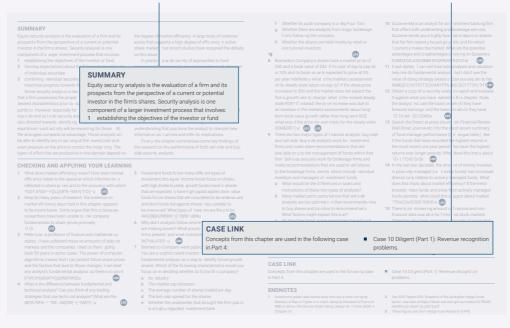


#### **END-OF-CHAPTER FEATURES**

At the end of each chapter you will find several tools to help you to review, practise and extend your knowledge of the key learning objectives.

Review your understanding of the key chapter topics with the **Summary**.

Find relevant case studies in Part 4 to extend on chapter concepts with the **Case Link**.



#### **PART 4: FURTHER CASE STUDIES**



Part 4 contains further **APAC Case Studies** to help you develop strong skills in applying the financial analysis framework to real-world situations.



### Guide to the online resources

#### FOR THE INSTRUCTOR

Cengage is pleased to provide you with a selection of resources that will help you to prepare your lectures and assessments when you choose this textbook for your course. Log in or request an account to access instructor resources at cengage.com.au/instructors for Australia or cengage.co.nz/instructors for New Zealand.

#### INSTRUCTOR SOLUTIONS MANUAL

The **Instructor Solutions Manual** includes solutions for all end-of-chapter questions and Excel case solutions.

#### **WORD-BASED TEST BANK**

This **NEW** bank of questions has been developed in conjunction with the text for creating quizzes, tests and exams for your students. Deliver these through your LMS and in your classroom.



#### POWERPOINT™ PRESENTATIONS

Use the chapter-by-chapter **PowerPoint slides** to enhance your lecture presentations and handouts by reinforcing the key principles of your subject.

#### ARTWORK FROM THE TEXT

These digital files of graphs and flowcharts from the text can be used in a variety of media. Add them into your course management system, use them within student handouts or copy them into lecture presentations.

#### **EXCEL CALCULATOR SHEETS**

NEW Excel calculator sheets for use in conjunction with the data provided in the case studies.



#### **ONLINE CASES**

Two additional **NEW** online-only cases discussing companies Diligent and Rubicon.



#### **Preface**

Among business students, demand is growing for a course that provides a framework to understand and use financial statements. Such a course is relevant across a wide range of business disciplines: accounting, of course, but also finance, marketing, management, and economics, because financial statements are the basis for a wide range of business analyses. Managers use them to monitor and judge their firms' performance relative to competitors, to communicate with external investors, to help judge what financial policies they should pursue and to evaluate potential new businesses to acquire as part of their investment strategy. Securities analysts use financial statements to rate and value companies they recommend to clients. Bankers use them to decide whether to extend a loan to a client and to determine the loan's terms. Investment bankers use them as a basis to value and analyse prospective buyouts, mergers and acquisitions. Consultants use them as a basis for competitive analysis for their clients. The purpose of this book is to provide a framework for understanding and using financial statements for business students and practitioners.

#### An Asia-Pacific edition

As teachers or students of financial statement analysis, many of us have sought a quality textbook in this area that is contextualised for our region. Starting with the strong foundations provided by the highly successful US edition, the first Asia–Pacific edition addressed regional issues of terminology, institutional setting and accounting standards with a number of improvements. In particular, we rewrote Chapters 3 and 4 to streamline and better explain the process of accounting analysis, particularly in the context of International Financial Reporting Standards (IFRS). We used a DuPont-style ratio analysis in Chapter 5 to supplement operating vs. financial spread methodology. This provided a better method for diagnosing performance measurement. More focus was also placed on the elements of financial leverage and their impact on the firm's performance, and ratio formulas were more precisely specified to answer relevant business questions.

Our latest Asia-Pacific edition builds on these changes, revising all the material to ensure each chapter is relevant. We have included regionally recognised examples and case studies in the chapters, a new worked example throughout the book, and several new discussion questions and exercises at the end of each chapter.

- Additional references to recent research from Australasia as well as other regions are included
  in this edition, ensuring that the content continues to be informed by and consistent with the
  latest academic ideas and knowledge.
- All new Australasian firms and analyses are included as end-of-chapter case studies in this
  edition.
- This edition provides a further update of all chapters, to include the latest regulations, practices and examples from both the financial markets and research.
- Industry insights from practitioners and other experts have been added to each chapter to further bridge students' learning to industry contexts.
- Finally, a new Asia-Pacific example has been integrated across the chapters. Kathmandu Limited, an outdoor equipment and clothing retailer, is used to illustrate the concepts and practice of financial analysis. The retail industry in the region remains competitive and subject to ongoing competitive challenges, yet is well known to students.

#### **Key features**

This book differs from other texts in business and financial analysis in a number of important ways. We introduce and develop a framework for business analysis and valuation using financial statement data. We then show how to apply this framework to a variety of decision contexts.

#### Framework for analysis

We begin the book with a discussion of the role of accounting information and intermediaries in the economy, and how financial analysis can create value in well-functioning markets. We identify four key components of effective financial statement analysis:

- 1 business strategy analysis
- 2 accounting analysis
- 3 financial analysis
- 4 prospective analysis.

The first of the components, business strategy analysis, involves developing an understanding of the business and competitive strategy of the firm being analysed. Incorporating business strategy into financial statement analysis is one of the distinctive features of this book. Traditionally, other financial statement analysis books have ignored this step. However, beginning a financial statement analysis with a company's strategy provides an important foundation for the subsequent analysis. The strategy analysis section discusses contemporary tools for analysing a company's industry, its competitive position and sustainability within an industry and the company's corporate strategy.

Accounting analysis involves examining how accounting rules and conventions represent a firm's business economics and strategy in its financial statements and, if necessary, developing adjusted accounting measures of performance. In the accounting analysis section, we do not emphasise accounting rules. Instead, we develop general approaches to analysing assets, liabilities, equities, revenues and expenses. We believe this approach enables students to effectively evaluate a company's accounting choices and accrual estimates, even if learners have only a basic knowledge of accounting rules and standards. The material is also designed to allow students to make accounting adjustments rather than merely identifying questionable accounting practices.

Financial analysis involves analysing financial ratio and cash flow measures of the operating, financing and investing performance of a company relative to either key competitors or historical performance. Our distinctive approach focuses on using financial analysis to evaluate the effectiveness of a company's strategy and to make sound financial forecasts.

Finally, under prospective analysis, we show how to develop forecasted financial statements and how to use these to make estimates of a firm's value. Our discussion of valuation includes traditional discounted cash flow models as well as techniques that link value directly to accounting numbers. In discussing accounting-based valuation models, we integrate the latest academic research with traditional approaches, such as earnings and book value multiples that are widely used in practice.

While we cover all four components of business analysis and valuation in the book, we recognise that the extent of their use depends on the user's decision context. For example, bankers are likely to use business strategy analysis, accounting analysis, financial analysis and the forecasting portion of prospective analysis. They are less likely to be interested in formally valuing a prospective client.

#### Applying the framework to decision contexts

The next section of the book shows how our business analysis and valuation framework can be applied to the following decision contexts:

- securities analysis
- credit analysis
- merger and acquisition analysis
- governance and communication analysis.

For each of these topics we present an overview to provide a foundation for the class discussions. Where possible, we discuss relevant institutional details and any academic research useful in applying the analysis concepts developed earlier in the book. For example, the chapter on credit analysis shows how banks and rating agencies use financial statement data to develop analysis for lending decisions and to rate public debt issues. This chapter also presents academic research on how to determine whether a company is financially distressed.

#### Case approach

We have found that teaching a course in business analysis and valuation is significantly enhanced, both for teachers and students, by using cases as a pedagogical tool. Students want to develop 'hands-on' experience in business analysis and valuation so that they can apply the concepts in decision contexts similar to those they will encounter in the business world. Cases are a natural way to achieve this objective by presenting practical issues that might otherwise be ignored in a traditional classroom exercise.

Our cases present Australasian-focused business analysis and valuation issues in specific decision contexts, and we find that this makes the material more interesting for students. Each chapter contains a link to one or more case studies at the end of the book or online. These case studies are either based on, or directly drawn from, real company situations and challenges. They are designed to show the reader how the material in this book is related to real life business situations that they might encounter, to extend their learning to more complex questions and scenarios, and to give them experience with problems that do not always have a single or neat solution. They would be useful for instructors to use for a major assessment task, or in some cases, in an examination that uses a case-study approach. Many of the cases in this edition are new, and so provide up-to-date and authentic examples for these uses.

Because the cases are real or based on reality, they do not always neatly correspond to the content of an individual chapter. Although each chapter has a link to a case, we also indicate in each case the corresponding chapters that it draws on. So when you are using a case, it is advisable to check what parts of it are related to the chapter you are studying. You may be able to start a case when you are working through the first chapter that is mentioned, and to complete it later when the final chapter(s) have been covered. Or you might choose to wait until all of the chapters have been covered, and to use the case for revision and assimilation of material across several chapters.

#### Using the book

We designed the book so that it is flexible for courses in financial statement analysis for a variety of student audiences, from undergraduate students with Accounting or Finance majors through to post-graduate students in Masters programs in business, and even Executive Education Program participants. Depending upon the audience, the instructor can vary the manner in which the conceptual materials in the chapters, end-of-chapter questions and case examples are used.

#### **Prerequisites**

To get the most out of the book, students should have completed basic courses in financial accounting, finance and either business strategy or business economics. The text provides a concise overview of some of these topics, primarily as background for preparing the cases. But it would probably be difficult for students with no prior knowledge in these fields to use the chapters as stand-alone coverage of them. We have integrated only a small amount of business strategy into each case and do not include any cases that focus exclusively on business strategy analysis.

The extent of accounting knowledge required for the cases varies considerably. Some require only a basic understanding of accounting issues, whereas others require a more detailed knowledge at the level of a typical intermediate financial accounting course. However, we have found it possible to teach even these more complex cases to students without a strong accounting background by providing additional reading on the topic.

#### How to use the text and case materials

The materials can be used in a variety of ways. If the book is used for students with prior working experience or for executives, the instructor can use almost a pure case approach, adding relevant lecture sections as needed. When teaching students with little work experience, a lecture class can be presented first, followed by an appropriate case. It is also possible to use the book primarily for a lecture course and include some of the cases as in-class illustrations of the concepts discussed in the book.

Alternatively, lectures can be used as a follow-up to cases to more clearly lay out the conceptual issues raised in the case discussions. This may be appropriate when the book is used in undergraduate capstone subjects. In such a context, cases can be used in course projects that can be assigned to student teams.

#### About the authors

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**Victor L. Bernard**, who passed away 14 November 1995, was the Price Waterhouse Professor of Accounting and Director of the Paton Accounting Center at the University of Michigan. He was also the Director of Research for the American Accounting Association.

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#### **Acknowledgements**

As with the previous Asia–Pacific editions of *Business Analysis and Valuation*, this third edition is the result of the combined efforts, energies and encouragement of each of the Australasian coauthors, as well as our colleagues, students, friends and family.

Our colleagues in our various universities have provided much encouragement and support, and have materially contributed to the improvements evident in this third edition. We thank them for so willingly sharing their skill and experience, and for providing feedback and advice along the way. In particular, we thank those who have shared case material and examples, and other tips acquired from teaching business analysis and valuation in the Australasian context.

Our sincere thanks go to various practitioner and academic colleagues whom we have consulted for industry insights. Their practical experience and research papers have made important contributions to our text. We also acknowledge all the students we have had the privilege of meeting in the courses we teach, and for their enthusiastic questions and astute observations as we have introduced them to various topics using the content and methods of this book.

We are grateful to the many people at Cengage who have helped produce this book, for their vision, patience, support and encouragement.

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## Framework



## A framework for business analysis and valuation using financial statements

## The role of financial reporting in capital markets

A critical challenge for any economy is allocating savings to investment opportunities. Economies that do this well can benefit from innovation to create jobs and wealth at a rapid pace. In contrast, economies that manage this process poorly fail to fully support new business opportunities and do not maximise economic outcomes.

Different models for channelling savings into business investments have prevailed in different countries through history. The prevailing model in many countries in the world today is the market model, in which capital markets play an important role in channelling financial resources from savers to business enterprises that need capital.

Figure 1.1 provides a schematic representation of how capital markets typically work in a broad sense. Savings in any economy are widely distributed among households. Many aspiring entrepreneurs and existing companies would like to attract these savings to fund their business ideas. While both savers and those with business ideas want to connect, matching savings to business investment opportunities is complicated for at least three reasons. First, businesses typically have better information on the value of their investment opportunities than savers have. Second, communication from businesses to investors is not completely credible because investors know that businesses have an incentive to inflate the value of their ideas. Third, savers generally lack the financial sophistication needed to analyse and differentiate various business opportunities.

These information and incentive problems lead to what economists call the 'lemons' problem, which can potentially break down the functioning of the capital market.<sup>1</sup> It works like this.



Consider a situation where half the business ideas are 'good' and the other half are 'bad'. If investors cannot distinguish between the two types of business ideas, entrepreneurs with bad ideas will try to claim that their ideas are as valuable as the good ideas. Recognising this possibility, investors value both good and bad ideas at an average level. Unfortunately, this penalises good ideas, and entrepreneurs with good ideas find the terms on which they can get financing in the capital market to be unattractive. As these entrepreneurs leave the capital market, the proportion of bad ideas in that market increases. Over time, bad ideas outnumber good ideas and investors lose confidence in this market.

The emergence of intermediaries can prevent such a market breakdown. There are several types of intermediaries in a sophisticated capital market system. Financial intermediaries, such as venture capital and private equity firms, banks, superannuation funds, managed funds and insurance companies, focus on aggregating funds from individual investors and distributing those funds to businesses seeking sources of capital. Information intermediaries, such as auditors and company audit committees, serve as credibility enhancers to provide an independent assessment of business ideas. Information analysers and advisors such as financial analysts, credit rating agencies and the financial press are another type of information intermediary that collect and analyse business information used to make business decisions. Transaction facilitators such as stock exchanges and brokerage houses play a crucial role in capital markets by providing a platform to facilitate buying and selling in markets. Finally, regulatory intermediaries such as the Australian Securities Exchange (ASX) and the Australian Securities and Investments Commission (ASIC) create appropriate regulatory policies to support the legal framework of the capital market system, while adjudicators such as the court system resolve disputes that arise between participants. In a well-functioning capital market, the market institutions described above add value by both helping investors distinguish good investment opportunities from bad ones and by directing funding to those business ideas deemed most promising.

Financial reporting plays a critical role in the effective functioning of capital markets. Information intermediaries add value either by enhancing the credibility of financial reports (as auditors do) or by analysing the information in the financial statements (as analysts and the rating agencies do). Financial intermediaries rely on information in the financial statements to analyse investment opportunities, and supplement this information from other sources.

It can surprise those who are new to business analysis to learn that financial reporting is an important source of information for valuation. It was also a surprise to many academics when this idea was presented in a seminal research paper published by Philip Brown and Ray Ball in 1968.<sup>2</sup> At that time, accounting reporting was widely viewed as a backroom function necessary for compliance and stewardship, but not producing useful information. Ball and Brown (1968) empirically demonstrated that accounting information conveyed, at the end of the year, much of the same information as was known to the share market from all available sources during the year. What was not known affected the share price in the expected direction and in a timely fashion when it was announced in the accounting report.

Ball and Brown (1968) relied on the hypothesis of market efficiency, which had been recently articulated by Eugene Fama in 1965.<sup>3</sup> The efficient markets hypothesis states that asset prices reflect all available information. An implication of this hypothesis is that it is impossible for an investor to earn a riskless profit from trading on 'new' information. Paradoxically, the attempt by investors to earn a riskless profit leads to new information being incorporated into market prices, but also ensures that a riskless profit is not earned.

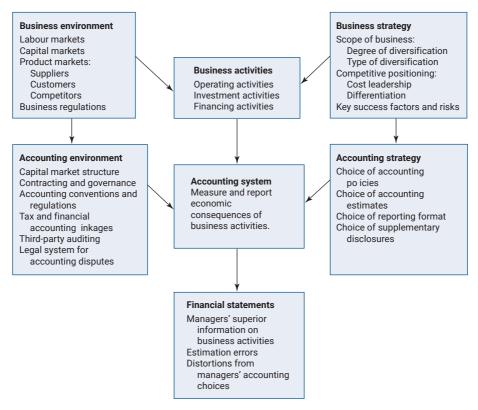
Does this imply that financial statement and valuation analysis is useful for identifying the value of a firm's shares, but not for identifying profitable trading opportunities from mispriced shares? In practice this conclusion does not hold. Many investors have made profitable investments using financial reporting and the techniques discussed in this book, based on their superior skills, unique sources of information, interpretation of information or timing.

In the following section, we discuss key aspects of the financial reporting system design that enable it to effectively play this vital role in the functioning of the capital markets.

## From business activities to financial statements

Corporate managers are responsible for acquiring physical and financial resources from the firm's environment and using them to create value for the firm's investors. When the firm earns a return on its investment in excess of the cost of capital, it creates value. Managers formulate business strategies to achieve this goal, and they implement them through business activities. A firm's business activities are influenced by its economic environment and its own business strategy. The economic environment includes the firm's industry, its input and output markets, and the regulations under which it operates. The firm's business strategy determines how it positions itself in its environment to achieve a competitive advantage.

As shown in Figure 1.2, a firm's financial statements summarise the economic consequences of its business activities. The firm's business activities in any time period are too numerous to be



From business activities to financial statements

reported individually. Further, some of the activities undertaken by the firm are proprietary, so disclosing them in detail could be detrimental to the firm's competitive position. The accounting system provides a mechanism through which business activities are selected, measured and aggregated into financial statement data.

Intermediaries using financial statement data to undertake business analysis have to be aware that financial reports are influenced both by the firm's business activities and by its accounting system. A key aspect of financial statement analysis, therefore, involves understanding the influence of the accounting system on the quality of the financial statement data being used in the analysis. Some important features of the accounting systems are discussed in the following section.

#### Accounting system feature 1: Accrual accounting

One of the fundamental features of corporate financial reports is that they are prepared using accrual rather than cash accounting. Accrual accounting distinguishes between recording costs and benefits associated with economic activities and actually paying and receiving cash. Profit is the primary periodic performance index. To compute profit, the effects of economic transactions are recorded on the basis of *expected*, not necessarily *actual*, cash receipts and payments. Expected cash receipts from the delivery of products or services are recognised as revenues, and expected cash outflows associated with these revenues are recognised as expenses.

The need for accrual accounting arises from investors' demand for financial reports on a periodic basis. Because firms undertake economic transactions continually, the arbitrary closing of accounting books at the end of a reporting period leads to a fundamental measurement problem. Accounting for only cash receipts and payments does not report the full economic consequence of the transactions undertaken in a given period. Accrual accounting is designed to provide more complete information about a firm's periodic performance.

## Accounting system feature 2: Accounting standards and auditing

The use of accrual accounting lies at the centre of many important complexities in corporate financial reporting. Because accrual accounting deals with *expectations* of future cash consequences of current events, it is subjective and relies on a variety of assumptions. Who should be charged with the primary responsibility of making these assumptions? In the current system, the task of making the appropriate estimates and assumptions to prepare the financial statements is delegated to a firm's managers because they have detailed knowledge of their firm's business. This responsibility is known as 'accounting discretion'.

The accounting discretion granted to managers is potentially valuable because it allows them to reflect their detailed knowledge in reported financial statements. However, managers can use accounting discretion to distort financial statement numbers. One obvious incentive to do so is where management's bonuses are based on accounting profits. The use of accounting numbers in contracts between the firm and outsiders provides another motivation for management distortion. Not all distortions are intended to misrepresent financial statement data. Managers may also unintentionally bias accounting estimates because of their lack of objectivity about their business. Whatever the reasons, the distortion of financial accounting numbers makes them less valuable to external users of financial statements. Therefore, the delegation of financial reporting decisions to corporate managers has both costs and benefits.

A number of accounting practices, such as accounting standards and independent audits, have evolved to ensure that managers use their accounting flexibility to objectively reflect their knowledge of the firm's business activities.

Accounting standards are developed to improve the quality of financial reporting. They often improve the consistency of accounting by recording similar economic transactions in a like manner. This increases comparability both over time and across organisations. The demand for international comparability of financial reports has led to over 100 countries worldwide, including Australia and New Zealand, adopting or permitting use of the International Financial Reporting Standards (IFRS) promulgated by the International Accounting Standards Board (IASB).

Increased consistency from accounting standards, however, comes at the expense of reduced flexibility for managers to reflect genuine business differences in their firm's financial statements. Accounting standards work best for economic transactions whose accounting treatment is not predicated on managers' proprietary information. When there is significant business judgement involved in assessing a transaction's economic consequences, standards that prevent managers from using their superior business knowledge do not improve the quality of financial reporting. Further, if accounting standards are too rigid, they may induce managers to expend economic resources to restructure business transactions in order to achieve a desired accounting result.

## Accounting system feature 3: Managers' reporting strategy

Because the mechanisms that limit managers' accounting discretion add 'noise' to accounting data, it is not optimal to use accounting regulation to eliminate managerial flexibility completely. Furthermore, as accounting standards such as IFRS and the Generally Accepted Accounting Principles (GAAP) are revised to enable more widespread adoption or to reduce differences between regimes, the rigidity of accounting standards has become less of a concern. Accounting rules now often provide a broad set of alternatives managers can choose from. In practice, accounting systems leave considerable room for managers to influence financial statement data. A firm's reporting strategy – that is, the manner in which managers use their accounting discretion – has an important influence on the firm's financial statements.

Accounting regulations usually prescribe *minimum* disclosure requirements, but they do not restrict managers from *voluntarily* providing additional disclosures. Corporate managers can choose accounting and disclosure policies that make it more or less difficult for external users of financial reports to understand the true economic picture of their businesses.

A superior disclosure strategy will enable managers to communicate the underlying business reality to outside investors. One important constraint on a firm's disclosure strategy is the competitive dynamics in product markets. Disclosing proprietary information about business strategies and their expected economic consequences may hurt the firm's competitive position. Subject to this constraint, managers can use financial statements to provide information useful to investors in assessing their firm's true economic performance. Reporting on corporate environmental and social effects under the heading of 'sustainability' is one example of a voluntary disclosure that has emerged in response to investor demand for new information.

Managers can also use financial reporting strategies to manipulate investors' perceptions. Using the discretion granted to them, managers can make it difficult for investors to identify poor performance on a timely basis. For example, managers can choose accounting policies and

estimates to provide an optimistic assessment of the firm's true performance. They can also make it costly for investors to understand a firm's true performance by controlling the extent of information that is disclosed voluntarily.

The extent to which financial statements reveal the underlying business reality varies across organisations and across time for a given organisation. This variation in accounting quality provides both an important opportunity and a challenge in doing business analysis. The process through which analysts can separate noise from information in financial statements, and gain valuable business insights from financial statement analysis, is discussed in the following section.

#### **Accounting system feature 4: Auditing**

Auditing can be broadly defined as a verification of the integrity of the reported financial statements by someone independent of the preparer. This process ensures that managers use accounting rules and conventions consistently over time, and that their accounting estimates are reasonable. Therefore, auditing improves the quality of accounting data.

Third-party auditing may also reduce the quality of financial reporting because it constrains the kinds of accounting rules and conventions that evolve over time. For example, the IASB considers the views of auditors in the standard-setting process. Auditors are likely to argue against accounting standards producing numbers that are difficult to audit, even if the proposed rules produce relevant information for investors.

The legal environment in which accounting disputes between managers, auditors and investors are adjudicated can also have a significant effect on the quality of reported numbers. The threat of lawsuits and resulting penalties has the beneficial effect of improving the accuracy of disclosure. However, the potential for a significant legal liability may also discourage managers and auditors from supporting accounting proposals that require risky forecasts, such as forward-looking disclosures.

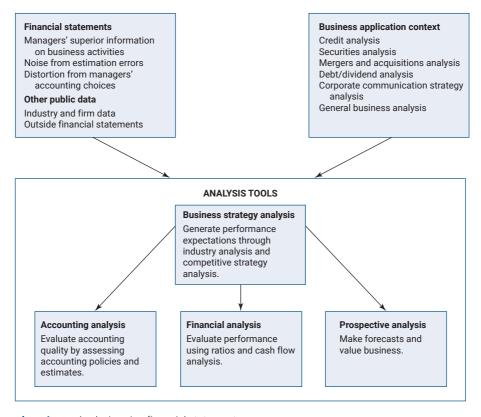
#### From financial statements to SLGVVL

Because managers' insider knowledge is a source both of value and of distortion in accounting data, it is difficult for outside users of financial statements to separate true information from distortion and noise. Not being able to 'undo' accounting distortions completely, investors 'discount' a firm's reported accounting performance. In doing so, they make a probabilistic assessment of the extent to which a firm's reported numbers reflect its economic performance. As a result, investors can have only an imprecise assessment of an individual firm's performance. Financial and information intermediaries can add value by improving investors' understanding of a firm's current performance and its future prospects.

Effective financial statement analysis is valuable because it attempts to elicit managers' inside information from public financial statement data. Because intermediaries do not have direct or complete access to this inside information, they rely on their knowledge of the firm's industry and its competitive strategies to interpret financial statements. Successful intermediaries have at least as good an understanding of the industry economics as do the firm's managers, as well

as a reasonably good understanding of the firm's competitive strategy. Although outside analysts have an information disadvantage relative to the firm's managers, they may be more objective in evaluating the economic consequences of the firm's investment and operating decisions. Figure 1.3 provides a schematic overview of how business intermediaries use financial statements to accomplish four key steps:

- 1 business strategy analysis
- 2 accounting analysis
- 3 financial analysis
- 4 prospective analysis.



**ehmvAt** Analysis using financial statements

#### Analysis step 1: Business strategy analysis

The purpose of business strategy analysis is to identify key profit drivers and business risks, and to assess the firm's profit potential at a qualitative level. Business strategy analysis involves analysing the potential for profit and growth within a firm's industry, and its strategy to create a sustainable competitive advantage. This qualitative analysis is an essential first step because it enables the analyst to frame the subsequent accounting and financial analysis better. For example, identifying the key success factors and key business risks allows the identification of key accounting policies. Assessment of a firm's competitive strategy facilitates evaluating whether current profitability is sustainable. Finally, business analysis enables the analyst to make sound assumptions in forecasting a firm's future performance.